



Quality Assurance Lead

[Alternative Solutions, Inc.](#) is currently seeking experienced candidates for a full-time Quality Assurance Lead position in our Sheboygan Falls office. As a Quality Assurance Lead, you will be responsible for working directly with business stakeholders and software development teams to ensure the successful implementation of new features as well as bug fixes. Daily tasks include, but are not limited to, working directly with customer staff to identify, understand, and log defects, completing various forms of testing, and providing exceptional service to foster long-term customer relationships. Please note - this position is located in our Sheboygan Falls, WI office. Limited business travel may also be necessary.

The Quality Assurance Lead will have the following responsibilities:

- Gain a thorough understanding of customers' products and business processes
- Work with customers and ASI team members to ensure business and technology requirements are understood
- Participate in the planning and execution of the following testing types: regression, smoke, unit, functional, end-to-end, integration, and user acceptance
- Identify testing risks and issues as they arise and communicate and escalate them accordingly
- Develop comprehensive test strategies and test plan documentation
- Communicate quantitative and qualitative findings from test results to the development team
- Provide training and assistance to customer staff, end users, and ASI team members
- Bridge the gap between management, project stakeholders, IT staff, and end users

The ideal candidate will have the following qualifications:

- 5+ Years of experience in a Quality Assurance role is required
- Property and Casualty Personal Lines Insurance experience is required
- Ability to understand business and/or software specifications and technical concepts
- Excellent analytical, organizational, data gathering, and time management skills
- Excellent written and oral communication skills
- A strong desire to work directly with end users as needed
- Detail-oriented individual with the ability to prioritize, manage, and balance multiple projects and tasks

ASI offers the following comprehensive benefits:

- Medical, Dental & Vision
- Company paid life and disability
- 401(k) with company matching and profit sharing
- Paid holidays and vacations
- Flexible work from home schedule
- Continuing education reimbursement
- Onsite Fitness facility
- Business casual work environment

If you desire to make a difference and expand your career, we want to hear from you!

Please email your resume to: careers@asiwi.com