



## Business Analyst Position

[Alternative Solutions, Inc.](#) is currently seeking experienced candidates for a full-time Business Analyst position in our Sheboygan Falls office. As a Business Analyst, you will be responsible for working directly with business stakeholders and software development teams to implement projects for a variety of customers. Daily tasks include, but are not limited to, assisting in the development of new software, supporting existing applications, and providing exceptional service to foster long-term customer relationships. Please note - this position is located in our Sheboygan Falls, WI office. Limited business travel may also be necessary.

### The Business Analyst will have the following responsibilities:

- Analyze customer business processes, software systems, and database structures
- Work with customers and ASI team members to ensure business and technology requirements are understood
- Provide ongoing support for technology solutions ensuring overall customer satisfaction
- Communicate requirements, status updates, and issues to customers and ASI management team
- Lead regular group meetings and standups
- Work independently, or in a collaborative environment with ASI team members and customer team members
- Maintain, develop, and complete technical documentation as required
- Provide training and assistance to customer staff, end users, and ASI team members
- Bridge the gap between management, project stakeholders, IT staff, and end users

### The ideal candidate will have the following qualifications:

- 5+ Years of experience in a Business Analyst role is required
- Property and Casualty insurance software and/or consulting experience is highly desired
- Ability to understand business and/or software specifications and technical concepts
- Excellent analytical, organizational, troubleshooting, data gathering, and time management skills
- Excellent written and oral communication skills
- A strong desire to work directly with end users as needed
- Detail-oriented individual with the ability to prioritize, manage, and balance multiple projects and tasks
- Agile methodology, Microsoft Teams experience, and a drive to learn new skills are a plus

### ASI offers the following comprehensive benefits:

- Medical, Dental & Vision
- Company paid life and disability
- 401(k) with company matching and profit sharing
- Paid holidays and vacations
- Flexible work schedule
- Continuing education reimbursement
- Payroll direct deposit
- Fitness facility
- Business casual work environment

If you desire to make a difference and expand your career, we want to hear from you!

Please email your resume to: [careers@asiwi.com](mailto:careers@asiwi.com)

